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**From:** Matthew DelNero  
**Sent:** Thursday, September 11, 2014 10:57 AM  
**To:** Claude Aiken; Kristine Fargotstein  
**Subject:** Fw: Comments sent to openinternet@fcc.gov

Fyi.

Matthew S. DelNero  
Deputy Bureau Chief, WCB  
Federal Communications Commission  
202.418.7433

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**From:** Shannon Gilson <Shannon.Gilson@fcc.gov>  
**Sent:** Thursday, September 11, 2014 10:54 AM  
**To:** David Bray; Gigi Sohn; Tony Summerlin; Erik Scheibert  
**Cc:** Sagar Doshi; Kim Hart; ITleadership; Charles Aaron; Matthew DelNero; Stephanie Weiner  
**Subject:** RE: Comments sent to openinternet@fcc.gov

Adding others.

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**From:** David Bray  
**Sent:** Thursday, September 11, 2014 10:41 AM  
**To:** Gigi Sohn; Shannon Gilson; Tony Summerlin; Erik Scheibert  
**Cc:** Sagar Doshi; Kim Hart; ITleadership; Charles Aaron  
**Subject:** RE: Comments sent to openinternet@fcc.gov

Exemption 5



-----Original Message-----

**From:** David Bray  
**Sent:** Thursday, September 11, 2014 10:33 AM Eastern Standard Time  
**To:** Gigi Sohn; Shannon Gilson; Tony Summerlin; Erik Scheibert  
**Cc:** Sagar Doshi; Kim Hart; ITleadership; Charles Aaron  
**Subject:** RE: Comments sent to openinternet@fcc.gov

Exemption 5



-----Original Message-----

**From:** David Bray

**Sent:** Thursday, September 11, 2014 10:32 AM Eastern Standard Time

**To:** Gigi Sohn; Shannon Gilson; Tony Summerlin; Erik Scheibert

**Cc:** Sagar Doshi; Kim Hart; ITleadership; Charles Aaron

**Subject:** RE: Comments sent to [openinternet@fcc.gov](mailto:openinternet@fcc.gov)

## Exemption 5

-----Original Message-----

**From:** Holmes Wilson [[hwilson@gmail.com](mailto:hwilson@gmail.com)]

**Sent:** Thursday, September 11, 2014 10:26 AM Eastern Standard Time

**To:** Gigi Sohn

**Cc:** David Segal; David Bray; Sagar Doshi; Marvin Ammori ([marvin@ammorigroup.com](mailto:marvin@ammorigroup.com)); Shannon Gilson; Kim Hart

**Subject:** Re: Comments sent to [openinternet@fcc.gov](mailto:openinternet@fcc.gov)

Hi Gigi-

So, the latest on the FCC site is that it was just going up and down for us all night. We weren't able to submit comments directly.

I've got a proposal that would make it easier for all of us, but I want to make sure we're on the same page about reporting the numbers, so that press doesn't get thrown off or given bad numbers by folks looking to minimize what happened yesterday.

We can send your team a single file in the format of your choice (a .csv spreadsheet file is probably simplest) with the enormous number of comments we collected yesterday (over 700k I believe). Then we can send you periodic updates going forward, again in the file format of your choice. We'd prefer to send one file than submit emails, because sending large numbers of emails is has hidden complexities and is potentially unreliable.

But if we do that, can you tweet from @fcc early today, something like:

"The FCC server has had problems with the large number of comments, so the number on the docket website is not the official number. We'll have an official number soon."

And can you tweet a new full official count as soon as possible after you receive the file from us?

Updating the number on the docket page itself—or placing a static note there—would be ideal, but I imagine that's more complicated. Twitter is probably simplest.

Thanks!  
—Holmes

On Sep 11, 2014, at 10:02 AM, Gigi Sohn <[Gigi.Sohn@fcc.gov](mailto:Gigi.Sohn@fcc.gov)> wrote:

Thanks!

**From:** David Segal [<mailto:davidadamsegal@gmail.com>]  
**Sent:** Thursday, September 11, 2014 7:12 AM  
**To:** Gigi Sohn  
**Cc:** Holmes Wilson; David Bray; Sagar Doshi; Marvin Ammori ([marvin@ammorigroup.com](mailto:marvin@ammorigroup.com)); Shannon Gilson; Kim Hart  
**Subject:** Re: Comments sent to [openinternet@fcc.gov](mailto:openinternet@fcc.gov)

Thanks so much, Gigi. Comments are going to keep streaming in over the next several days -- and we know that among others, Daily Kos and CREDO have both collected many more in the last 24 hours, as have several major sites that have created their own tools. Those will come in separately from ours.

-David

On Thu, Sep 11, 2014 at 7:05 AM, Gigi Sohn <[Gigi.Sohn@fcc.gov](mailto:Gigi.Sohn@fcc.gov)> wrote:  
Holmes - again, we really appreciate your efforts yesterday and today. We would do anything for a modern comment filing system - but that's up to Congress! I'm looping in Shannon and Kim, our two top press folks so that they are in the loop.

Let us know when all of your comments have been submitted. Thanks again. Gigi

-----Original Message-----

**From:** Holmes Wilson [[hwilson@gmail.com](mailto:hwilson@gmail.com)]  
**Sent:** Wednesday, September 10, 2014 11:49 PM Eastern Standard Time  
**To:** Gigi Sohn  
**Cc:** David Bray; David Segal; Sagar Doshi; Marvin Ammori ([marvin@ammorigroup.com](mailto:marvin@ammorigroup.com))  
**Subject:** RE: Comments sent to [openinternet@fcc.gov](mailto:openinternet@fcc.gov)

Hi gigi, david and sagar,

Just a note that we've got 500k or so more comments that were held up by server issues today (We shut down our tools because the fcc site was failing under pressure from other traffic).

It would be great if you could pass press on to us for the real number.

Thanks!  
-Holmes

On Sep 9, 2014 6:45 PM, "Gigi Sohn" <[Gigi.Sohn@fcc.gov](mailto:Gigi.Sohn@fcc.gov)> wrote:  
Thanks so much to all of you for your efforts. We'll do our best and keep our fingers crossed too! I'll be out of town tomorrow, but will be checking emails, and David and Sagar will be at your service.

-----Original Message-----

**From:** Holmes Wilson [[hwilson@gmail.com](mailto:hwilson@gmail.com)]

**Sent:** Tuesday, September 09, 2014 06:42 PM Eastern Standard Time

**To:** Marvin Ammori

**Cc:** Gigi Sohn; David Segal; David Bray; Sagar Doshi

**Subject:** Re: Comments sent to [openinternet@fcc.gov](mailto:openinternet@fcc.gov)

Hi everyone (hi Gigi!)—

We're excited to break records tomorrow for public participation in the FCC's process!

Our site is smoothing out the volume of comments so there won't be the same spikes as there would be if we linked people directly to your site. That should help a lot.

Our biggest focus right now is making sure everyone's comments get submitted and counted. Our developer will be extremely busy tomorrow, but if you have any site problems let us know, and I'll make it a top priority for him.

Thanks!

—Holmes

On Sep 9, 2014, at 6:36 PM, Marvin Ammori <[marvin@ammorigroup.com](mailto:marvin@ammorigroup.com)> wrote:

+ Holmes Wilson

Hi Gigi, David, Sagar,

Thank you so much for reaching.

We agree that it would be better if the site stays up tomorrow during the day of action.

I finally tracked down enough folks throughout the day to determine that:

1) We just don't control enough of the volume to be able to guarantee anything at all. Other folks are doing widgets and tools, etc. and they're coordinating but their technology is independent.

And

2) We're going to try our best to make it manageable on our end, and you should ping us if it goes down or there are issues.

Ping Holmes Wilson at <[hwilson@gmail.com](mailto:hwilson@gmail.com)> + David + me by email.

Here's my cell phone number if you can't get through to us by email. (Holmes will be most useful.)  
617 335 6133.

Principal  
Ammori Group

Principal  
Anmori Group

On Tue, Sep 9, 2014 at 1:30 PM, Gigi Sohn <[Gigi.Sohn@fcc.gov](mailto:Gigi.Sohn@fcc.gov)> wrote:  
David –

Marvin told me that you are concerned that the FCC is undercounting the net neutrality comments sent to [toopeninternet@fcc.gov](mailto:toopeninternet@fcc.gov). Let me assure you that this is not the case. The comment count that appears on the ECFS page for the net neutrality docket is lower than the official count because many of the comments sent through the email box were put together in several pdfs that were then uploaded to the ECFS. But the official count, now 1,345, 543 (noted in today's Politico MT) counts every one of those emailed comments as a separate comment. We've been really careful about being transparent about the real number of comments filed.

I've included the FCC's CIO David Bray, and the Chairman's Special Assistant Sagar Doshi, who are deeply involved in this.

As I'm sure Marvin has told you, it would be far better both for us and for the folks you are encouraging to file if they would do so through the email address. We'd prefer if folks weren't frustrated in their attempts to file comments, and we hope you feel the same.

Many thanks, and we'd be happy to answer any questions or address other concerns. Best, Gigi